

Remmitance Address: 4170 NW Urbandale Dr Urbandale, IA 50322

Invoice To Account No: 8851

Deliver To:

SERVICE INVOICE

ROGER CUSTER	11	ROGER CUSTER		Invoice Number:	5687241
1115 MCDUFFIE	1115 MCDUFFIE	-		Invoice Date	09/30/2022
JEFFERSON IA 50129	JEFFERSON IA	50129		Location:	01
	H			Work Order Number:	919070
				Payment Type:	Finance
Bus Phone: (515)386-8494	Bus Phone: (51	15)386	-8494		
Prv Phone: (515)386-4554	Prv Phone: (51	15)386	4554	Page:	1 of 2
Make/Model:	M	eter	Serial Number:	EQ ld:	Fleet No:
JOHN DEERE 9570S	22	233	H09570S730721	2829W	

Gen1- Retail

COMPLAINT:

1. SC Auger

CORRECTION:

Shear bolt had sheared off. Customer installed a new bolt and it also broke. The inspection door was bent along with the side wall of the inspection door and at the neck. Removed boot, light bracket, and harness. Removed outer auger and hanger bearing. Auger was stuck, unfolded auger to access retainer plate to the turret. Removed bolts and used the crane to support the auger. Removed left bin extension and top bearing mount. Removed elbow gear box and inner auger. Installed outer tube on new turret housing. Installed inner and outer augers. Timed augers. Installed previously removed parts.

****Your Service Technician was Jeff Sparks

Thank you-

We appreciate your business - Zach Mutchler

PartNumber	Description	Quantity	Net Price Extended Price Taxed Ind
AH112435	Horizontal Unload Auger	1.00	755.69 \$755.69 N
AXE19147	Housing	1.00	4,849.47 \$4,849.47 N
R44302	7.5" Zip Tie	20.00	_296.48, _\$6,929.80 Y
<u>Miscellaneous</u>	Description	Quantity	Net Price Extended Price Taxed Ind
FREIGHT01	FREIGHT-LOC 01	1.00	236.49 \$236.49 N
SERVCALL01	SERVICE CALL-LOC 01	1,00	150.00 \$150.00 N

Miscellaneous Charges:

Service Supplies & Environmental Disposal

\$120.74 \$10.00

\$2,322.00

\$11,534.96

Diagnostic Technology

5603.16

Parts: \$11.534.96

\$517.23 Sub-Total: \$14,374.19

Customer PO No: Tax Exempt No:

Advisor:

Labor: \$2,322,00

X

NIKKI NELSEN

Finance Information

Type: Farm Plan Auth No: 311598

Misc:

Merchant No: 36000098

Card No: xxxxxxxxxxx4703

OL&M: \$0.00

Bill Code: 705 - JD COMBINE PARTS/SERVICE
Credit Plan: 12011 - 180 Days NP/NI

 OL&M:
 \$0.00

 Misc:
 \$517.23

 Sales Tax:
 \$586.78

 Total:
 \$14,960.97

Labor:

Parts:

CONTINUED ON NEXT PAGE->



Remmitance Address: 4170 NW Urbandale Dr Urbandale, IA 50322

SERVICE INVOICE Invoice To Account No: 8851 Deliver To: ROGER CUSTER 5687241 ROGER CUSTER Invoice Number: 1115 MCDUFFIE 1115 MCDUFFIE Invoice Date 09/30/2022 JEFFERSON IA 50129 JEFFERSON IA 50129 Location: Work Order Number: 919070 Payment Type: Finance Bus Phone: (515)386-8494 (515)386-8494 Bus Phone: (515)386-4554 Prv Phone: Prv Phone: (515)386-4554 Page: 2 of 2 Make/Model: Serial Number: Meter EQ ld: Fleet No: JOHN DEERE 9570S 2233 H09570S730721 2829W

TERMS AND CONDITIONS

Received by:	Date:
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Invoice To Account No: 8851

Deliver To:

SERVICE INVOICE

ROGER CUSTER 1115 MCDUFFIE JEFFERSON IA 50129 ROGER CUSTER 1115 MCDUFFIE JEFFERSON IA 50129

Invoice Number: Invoice Date Location: Work Order Number:

Payment Type:

5678261 09/26/2022 01 914996 Finance

Bus Phone: (515)386-8494

Bus Phone: (515)386-8494 Prv Phone: (515)386-4554

Page: 2 of 3

(515)386-4554 Prv Phone: Make/Model:

Meter

Fleet No:

JOHN DEERE 9570S

Serial Number: 2224 H09570S730721 EQ ld: 2829W

- 1			 				
	<u>PartNumber</u>	Description		Quantity	Net Price	Extended Price	Taxed In

Description	Quantity	Net Price	Extended Price	Taxed Ind
WASHER	1.00	2,57	\$2.57	N
LINK CHAIN	1.00	43.36	\$43.36	N
Hydraulic Filter	3.00	76.27	\$228.81	N
Ball Bearing	2.00	38.84	\$77.68	N
BALL BEARING	1.00	175,40	\$175.40	N
BALL BEARING	1.00	55.57	\$55.57	N
BELT SET	1.00	136.21	\$136.21	N
IDLER	1.00	89.85	\$89.85	N
PULLEY	2.00	247.92	\$495.84	N
FLANGE NUT	1.00	0.98	\$0.98	N
TIGHTENER	1,00	21.97	\$21.97	N
SEAL	1.00	196.79	\$196.79	N
SHIELD	1.00	48.18	\$48.18	N
V-BELT	1.00	403.04	\$403.04	N
LIMIT CURTAI	1.00	43,44	\$43.44	N
PULLEY	1.00	480.42	\$480.42	N
RIVET	8.00	0.63	\$5.04	Υ
<u>Description</u>	Quantity	Net Price	Extended Price	Taxed Ind
FREIGHT-LOC 01	1,00	32.10	\$32.10	N
SERVICE CALL-LOC 01	2.00	150.00	\$300.00	N
	LINK CHAIN Hydraulic Filter Ball Bearing BALL BEARING BALL BEARING BELT SET IDLER PULLEY FLANGE NUT TIGHTENER SEAL SHIELD V-BELT LIMIT CURTAI PULLEY RIVET Description FREIGHT-LOC 01	WASHER 1.00 LINK CHAIN 1.00 Hydraulic Filter 3.00 Ball Bearing 2.00 BALL BEARING 1.00 BALL BEARING 1.00 BELT SET 1.00 IDLER 1.00 PULLEY 2.00 FLANGE NUT 1.00 TIGHTENER 1.00 SEAL 1.00 SHIELD 1.00 V-BELT 1.00 LIMIT CURTAI 1.00 PULLEY 1.00 RIVET 8.00 Description Quantity FREIGHT-LOC 01 1,00	WASHER 1.00 2.57 LINK CHAIN 1.00 43.36 Hydraulic Filter 3.00 76.27 Ball Bearing 2.00 38.84 BALL BEARING 1.00 175.40 BALL BEARING 1.00 55.57 BELT SET 1.00 136.21 IDLER 1.00 89.85 PULLEY 2.00 247.92 FLANGE NUT 1.00 0.98 TIGHTENER 1.00 21.97 SEAL 1.00 48.18 V-BELT 1.00 403.04 LIMIT CURTAI 1.00 43.44 PULLEY 1.00 480.42 RIVET 8.00 0.63 Description Quantity Net Price FREIGHT-LOC 01 1.00 32.10	WASHER 1.00 2.57 \$2.57 LINK CHAIN 1.00 43.36 \$43.36 Hydraulic Filter 3.00 76.27 \$228.81 Ball Bearing 2.00 38.84 \$77.68 BALL BEARING 1.00 175.40 \$175.40 BALL BEARING 1.00 55.57 \$55.57 BELT SET 1.00 136.21 \$136.21 IDLER 1.00 89.65 \$89.85 PULLEY 2.00 247.92 \$495.84 FLANGE NUT 1.00 0.98 \$0.98 TIGHTENER 1.00 196.79 \$196.79 SEAL 1.00 48.18 \$48.18 V-BELT 1.00 48.18 \$48.18 V-BELT 1.00 43.44 \$43.44 PULLEY 1.00 48.18 \$48.18 V-BELT 1.00 48.04 \$403.04 LIMIT CURTAI 1.00 48.04 \$403.04 PULLEY 3.00 0.03

Miscellaneous Charges:

Service Supplies & Environmental Disposal

\$244.35

Diagnostic Technology

Parte: \$2 E0E 4E

\$10.00

abor: \$4,200.00	Parts: \$2,505.15	OL&M: \$0	0.00	Misc:	\$586.45	Sub-Total: \$	7,291.60
	_	Finance Inform	nation			_ Labor:	\$4,699.00
Customer PO No:		Type: Farm	Plan	Auth	No: 142391	Parts:	\$2,505.15
Tax Exempt No:	X	Merchant No:	36000098			OL&M:	\$0.00
Advisor:	NIKKI NELSEN	Card No:	xxxxxxxx	xxx4703		Misc:	\$586.45
		Bill Code:	705		PARTS/SERVICE	Sales Tax:	\$347.07
		Credit Plan:	12011	- DEERE AG 1	80 DAYS NO NO INTEREST	Total:	\$8,137,67



Remmitance Address: 4170 NW Urbandale Dr Urbandale, IA 50322

Invoice To Account No: 8851	Deliver To:		S	SERVICE I	NVOICE
ROGER CUSTER 1115 MCDUFFIE JEFFERSON IA 50129	ROGER CUSTER 1115 MCDUFFIE JEFFERSON IA 50129		Invoice Number: Invoice Date Location: Work Order Number: Payment Type:		5678261 09/26/2022 01 914996 Finance
Bus Phone: (515)386-8494 Prv Phone: (515)386-4554	Bus Phone: (515)386 Prv Phone: (515)386		Page:		3 of 3
Make/Model:	Meter	Serial Number:	EQ ld:	Fleet No:	
JOHN DEERE 9570S	2224	H09570S730721	2829W		

TERMS AND CONDITIONS

Received by:	te:
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Remmitance Address: 4170 NW Urbandale Dr Urbandale, IA 50322

Invoice To Account No: 8851

Deliver To:

SERVICE INVOICE

ROGER CUSTER	ROGER CUSTER	ROGER CUSTER		5678520
1115 MCDUFFIE	1115 MCDUFFIE		Invoice Date	09/26/2022
JEFFERSON IA 50129	JEFFERSON IA 50129		Location:	01
			Work Order Number:	918135
			Payment Type:	Finance
Bus Phone: (515)386-8494	Bus Phone: (515)386-	-8494		
Prv Phone: (515)386-4554	Prv Phone: (515)386-	4554	Page:	1 of 2
Make/Model:	Meter	Serial Number:	EQ ld:	Fleet No:
JOHN DEERE 9570S	2224	H09570S730721	2829W	

Gen1- Retail

COMPLAINT:

1. Damaged unloading auger tube

CAUSE:

HIT THE MAIN DOOR WAY AFTER HEAR BIG BANG - UNLOAD AUGER WAS SWING OUT.

CORRECTION:

The unloading auger had a big dent on the side of it. The cylinder sheared off the eyelet bolt and bent the shaft. Removed the old cylinder and installed new. Adjusted eyelet and ran the cylinder out/in to get it hooked up to the turret. Removed the boot/grain saver door and light bracket. Removed auger with hanger bearing. Removed harness and tube. Installed new tube. Clamped down sleeve and routed the harness. Tied down the retaining clips. Positioned the light bracket and clamped it down. Fed in new auger and timed flighting. Installed rear hanger bearing, grain saver bracket door, carriage bolts, and clip keepers. Installed unload boot.

****Your Service Technician was Jeff Sparks

Thank you-

We appreciate your business - Zach Mutchler

AH173595 AUGER AH176382 Hydraulic C AXE68710 Housing H236379 LINK END R44302 7.5" Zip Tie Miscellaneous Charges: Service Supplies & Environment Diagnostic Technology	5,878.85	OL&M: \$0.00	Misc:	\$102.74	Sub-Total:	\$7,765.09	
AH176382 Hydraulic C AXE68710 Housing H236379 LINK END R44302 7.5" Zip Tie							\$10.00
AH176382 Hydraulic C AXE68710 Housing H236379 LINK END R44302 7.5" Zip Tie	ntal Disposal						\$92.74
AH176382 Hydraulic C AXE68710 Housing H236379 LINK END							
AH176382 Hydraulic C AXE68710 Housing	е			20.00	0.20	\$4.00	Υ
AH176382 Hydraulic C				1.00	58.88	\$58.88	N
				1.00	3,913.86	\$3,913.86	N
AH173595 AUGER	Cylinder			1.00	724.01	\$724.01	N
				1.00	1,178.10	\$1,178.10	N
PartNumber Description	<u>n</u>			Quantity	Net Price	Extended Price	Taxed Ind



Remmitance Address: 4170 NW Urbandale Dr Urbandale, IA 50322

I	Invoice	To	Account	No.	8851

Deliver To:

SERVICE INVOICE

ROGER CUSTER 1115 MCDUFFIE JEFFERSON IA 50129 Bus Phone: (515)386-8494	ROGER CUSTER 1115 MCDUFFIE JEFFERSON IA 50129 Bus Phone: (515)386-	1115 MCDUFFIE JEFFERSON IA 50129		5678520 09/26/2022 01 918135 Finance
Prv Phone: (515)386-4554	Prv Phone: (515)386-	. '	Page:	2 of 2
Make/Model:	Meter	Serial Number:	EQ ld:	Fleet No:
JOHN DEERE 9570S	2224	H09570S730721	2829\M	

Finance	Information
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Customer PO No: Tax Exempt No:

Х

Advisor:

ZACH MUTCHLER

Auth No: 147501 Type: Farm Plan

Merchant No: 36000098 Card No: xxxxxxxxxxx4703

Bill Code: 705 - JD COMBINE PARTS/SERVICE Credit Plan: 12011 - DEERE AG 180 DAYS NO PAYMENTS/NO INTEREST

Labor: \$1,783.50 Parts: \$5,878.85 OL&M: \$0.00 Misc: \$102.74 Sales Tax: \$132.32 Total: \$7,897.41

TERMS AND CONDITIONS

Received by:	Date:
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Invoice To Account No: 8851

Deliver To:

SERVICE INVOICE

ROGER CUSTER	ROGER CUSTER		Invoice Number:	5678261
1115 MCDUFFIE	1115 MCDUFFIE	_	Invoice Date	09/26/2022
JEFFERSON IA 50129	JEFFERSON IA 50129	9	Location:	01
	1		Work Order Number:	914996
			Payment Type:	Finance
Bus Phone: (515)386-8494	Bus Phone: (515)38	6-8494		
Prv Phone: (515)386-4554	Prv Phone: (515)38	6-4554	Page:	1 of 3
Make/Model:	Meter	Serial Number:	EQ Id:	Fleet No:
JOHN DEERE 9570S	2224	H09570S730721	2829W	

/PRI-C -F-0000338 Retail

COMPLAINT:

1. COMBINE SERVICE SPECIAL & CHECK PLATFORM & CORN HEAD. SEPARATOR HRS: 1551

CORRECTION:

COMBINE SERVICE SPECIAL -- \$499.00

COMPLETED CHECK OF OPERATOR'S STATION, CHECKED ALL BELTS & CHAINS FOR WEAR & ALIGNMENT, ALSO ADJUSTED BELTS & CHAINS TO PROPER TENSION. CLEANED STONE TRAP. CHECKED OPERATION OF ELECTRIC CLUTCH. CHECKED ALL TIN WORK & STRESS POINTS INSIDE OF MACHINE FOR HOLES OR STRESS CRACKS. CHECKED ALL BEARINGS FOR LOOSENESS OR HEAT BUILD-UP AFTER WE RAN MACHINE. CHECKED OPERATION OF ALL HYDRAULIC FUNCTIONS. CHECKED ALL ELECTRICAL FUNCTIONS & BATTERY CONDITION. CLEANED ALL FILTERS OR REPLACED THEM AT CUSTOMER'S PREFERENCE, CHECKED FUEL SYSTEM FOR LEAKS & CLEANED SEDIMENT BOWL, CHECKED WATER PUMP FOR END PLAY & CHECKED ANTIFREEZE CONDITION. TOOK OIL SAMPLE & SENT IN FOR ANALYSIS. A COMPLETE INSPECTION LIST IS KEPT ON FILE AT OUR DEALERSHIP.

Sub-Total: Labor: \$499,00 Parts: \$0.00 OL&M: \$0.00 Misc: \$0.00 \$499.00

Gen2- Retail

COMPLAINT:

2. Repairs

CORRECTION:

- 1- Removed 1 broken rivet, rivet strip, and curtain on the rear of the chaffer frame.
- 2- Replaced variable drive belt and greased zerks.
- 3- Replaced lower wear seal on feeder house.
- 4- Replaced idler pulley on feeder house upper arm.
- 5- Removed reel pump. Removed bearing housing from the pump. Pressed bearing off the housing and pulley. Cleaned grease on bearing mount area and installed retaining compound. Pressed on bearings and reinstalled on pump.
- 6- Replaced lower chopper idler pulley.
- 7- Loosened tailings belt and removed pulley. Replaced tailings drive chain and idler block. Installed pulley and aligned. Removed tension bolt and cleaned treads. Reinstalled and set tension on the belt.
- 8- Removed 2 links on unload chain.
- 9- Loosened discharge beater belt, Removed pulley and hub. Removed right hand bearing. Left hand side was seized. Cut the inner race. Installed new bearings. Aligned and set collars. Reinstalled hub, pulley, and belt.
- 10- Adjusted all chains and belts. Greased everything that auto greaser doesn't do.
- 11- Changed hydraulic filters.
- 12- Looked over platform. Replaced drive pulley. Ran header control, all was working.



Remittance Address: PO Box 575 Perry, IA 50220

Invoice To Account No: 4

Deliver To:

SERVICE INVOICE

WARRANTY CUSTOMER 22728 141ST DRIVE **PERRY IA 50220**

ROGER CUSTER 1115 MCDUFFIE JEFFERSON IA 50129

Invoice Number: Invoice Date Location: Work Order Number:

Payment Type:

10228464 09/15/2020 522578 Account

Bus Phone: 515-465-5681

Prv Phone:

Bus Phone: 515-386-8494 5153864554 Pry Phone:

Page: 1 of 2

Meter Serial Number:

EQ Id:

JOHN DEERE 9570S

1895 H09570S730721 2829W

Fleet No:

Wty2 Warranty

COMPLAINT:

Make/Model:

02 Complaint: 2. Controller was missing, previous invoice 1336545, 11/15/19, 1878 hrs

Codes that occurred:

Failed part number: AXE66867 Cause: Controller failed

DTAC Case #: DTAC Solutions:

CAUSE:

GOT NO JOY STICK FUNCTIONS & ACCESS COMMAND CENTER BY ARM REST/NO A/C & HEATER BLOWERS/ CORNER POST KEY ON WILL POP UP FOR FEW SEC & DISAPPEAR & COMMAND CENTER WILL LOCK UP & HAS NO COMBINE ICON, U HAVE TO PUSH BUTTONS IN ORDER ACCESS FUNCTION KEYS & SOME TIME IT WON'T WORK. CAB CONTROLLER ISN'T WORKING CORRECTLY.

CORRECTION:

Diagnostics Performed: Checked ADU & 4 ?.001 address. Unplugged controllers LC1, LC2, RCU, SSU, tailings and moisture meter. No change except for corner post would flicker on/off. Ordered cab controller. The first time, it loaded 3/4 of the way on graph & failed. Tried 2 more times and it kept saying it couldn't find the controller. Changed active terminator, it still failed. Unplugged passive terminator and checked again. ADU was missing but ECU, CAB, LC1, LC2, RCU, and SSU was reading on my page. SSU was missing the command center. CDU never showed up. Read CAN hi/low, it never changed, always equaled 5 volts. Unplugged tailing and moisture meter, RCU. LC1, LC2, ECU, cornerport and armrest, volts always stayed at 5 volts. CDU would never show up on addresses. Installed a new corner post board and plugged everything back in. EDL would not connect. Completed voltage check and installed an old cab controller. Fan quit working but was getting power on both sides of the wake up circuit.

Repairs Performed: Installed new cab controller. All voltages were correct and the fan was working.

Tech XID:

Labor Breakdown: Diagnostic: 4 Repair: 1.22 Clean up:

Travel:

PartNumber	<u>Description</u>	Quantity	Net Price Extended Price Taxed Ind
AH230755	Vehicle Controller	1.00	1,378.94 \$1,378.94 N
AH230755-CR	CORE for:Vehicle Controller	-1.00	100.00 -\$100.00 N
<u>Miscellaneous</u>	Description	Quantity	Net Price Extended Price Taxed Ind
FREIGHT01	FREIGHT-LOC 01	1.00	18.75 \$18.75 N
Labor: \$626.16	Parts: \$1 278 94 OL&M: \$0.00	Misc: \$18.75	Sub-Total: \$1 923 85



Remittance Address: PO Box 575. Perry, IA 50220

Invoice To Account No: 4

Deliver To:

SERVICE INVOICE

WARRANTY CUSTOMER 22728 141ST DRIVE **PERRY IA 50220**

ROGER CUSTER 1115 MCDUFFIE JEFFERSON IA 50129

Invoice Number: Invoice Date Location: Work Order Number: Payment Type: 10228464 09/15/2020 01 522578 Account

Bus Phone: 515-465-5681

Prv Phone:

Bus Phone: 515-386-8494 Prv Phone: 5153864554

Page: 2 of 2

Make/Model:

EQ ld: 2829W

JOHN DEERE 9570S

Meter Serial Number: 1895 H09570S730721 Fleet No:

Customer PO No:

Tax Exempt No:

Advisor:

ONFILE

NIKKI NELSEN

Labor: \$626.16 Parts: \$1,278.94 OL&M: \$0.00 Misc: \$18.75 Sales Tax: \$0.00

> Total: \$1,923.85

TERMS AND CONDITIONS

Received by:	Date:
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Remittance Address: PO Box 575 Perry, IA 50220

Invoice To Account No: 8851

Deliver To:

SERVICE INVOICE

ROGER CUSTER	ROGER CUSTER	Invoice Number:	5312081
1115 MCDUFFIE	1115 MCDUFFIE	Invoice Date	09/14/2021
JEFFERSON IA 50129	JEFFERSON IA 50129	Location:	01
		Work Order Number:	810682
		Payment Type:	Finance
Bus Phone: (515)386-8494	Bus Phone: (515)386-8494		
Prv Phone: (515)386-4554	Prv Phone: (515)386-4554	Page:	1 of 2
Make/Model:	Meter Serial Number:	EQ ld:	Fleet No:

H09570S730721

2829W

Gen1- Retail

JOHN DEERE 9570S

COMPLAINT:

1. Inspection 1412 sep

CAUSE:

CORRECTION:

1-Removed 2 rear grates to access 21/22 to remove tines. Installed discharge flight kits in those positions and reinstalled grates.

2037

- 2-Removed 5 knives off the discharge beater and installed new knives.
- 3-Overhauled upper fan sheave. Installed new inner/outer sheave. Pressed shaft out of the housing. Pressed new bearing onto shaft/in housing. Pressed outer bearing. Installed on the machine. Installed inner sheave, belt, and outer sheave with new throw out bearing. 4-Changed reverser oil and filled to specification.
- 5- Took up load housing and bolts to grain tank. Removed auger. Replaced the housing, bearing for the auger and installed new bolts on hanger arm.
- 6- Flipped insert knives.
- 7-Loosened tailings belt to access tailings sprocket to tighten up jam bolts. Pulled pulley out to align better to rear pulley.
- 8-Replaced upper feederhouse belt.
- 9-Adjusted all other belts & chains. Greased chassis.
- 10-Adjusted gathering chains. Ran both heads on combine, set up for beans.
- 11-Removed half links on feeder slat chain/set tension.

<u>PartNumber</u>	<u>Description</u>	Quantity	Net Price	Extended Price	Taxed Ind
AH115833	AIR FILTER	1.00	59.53	\$59.53	Ň
AH219095	TUBE	1.00	680.44	\$680.44	Ņ
AH219961	Flight Kit	1.00	418.74	\$418.74	N
AH219962	Repair Kit	1.00	180.78	\$180.78	N
AH222225	Filter Element	1.00	140.41	\$140.41	N
AH225971	HALF SHEAVE	1.00	412.40	\$412.40	N
AH229175	Throw-Out Bearing	1.00	39.21	\$39.21	N
H161051	PULLEY	1.00	346.87	\$346.87	N
H161055	Shaft	1.00	514.55	\$514.55	N
H174755	BOLT	4.00	1.52	\$6.08	N
H202621	STRIP	5.00	85.11	\$425.55	N
H209507	V-BELT	1.00	302.42	\$302.42	Ν
JD10384	BEARING	1.00	43.46	\$43.46	N
JD9268	BALL BEARING	1.00	24.18	\$24.18	N



Deliver To:

22728 141st Drive | Perry, IA 50220 | 515-465-5681 | vanwall.com

Invoice To Account No: 8851

Remittance Address: PO Box 575 Perry, IA 50220

SERVICE INVOICE

ROGER CUSTER 1115 MCDUFFIE JEFFERSON IA 501	29		ROGER CUS 1115 MCDUI JEFFERSON	FFIE		11	ce Date ocation: lumber:	09/1	12081 4/2021 01 310682 inance
1 '	86-8494 86-4554		Bus Phone: Prv Phone:	(515)386- (515)386-			Page:		2 of 2
Make/Model:				Meter	Serial Number:	EQ ld:		Fleet No:	
JOHN DEERE 9570	S			2037	H09570S730721	2829W			
JD9459	BALL B	EARING				1.00	18.46	\$18.46	N
RE504836	OIL FIL	TER				1.00	16.28	\$16.28	Ŋ
TY26408 Miscellaneous	HD460 Descrip	Sýnthetic Rev <u>tion</u>	erser Oil - Qt.			2.00 Quantity	24.59 <u>Net Price</u>	\$49.18 Extended Price	Y Taxed Ind
SERVCALL01	SERVIO	CE CALL-LOC	01			2.00	125.00	\$250.00	N
Miscellaneous Cl Service Supplies Diagnostic Techr	& Environr	mental Dispo	sal						\$169.85 \$10.00
Labor: \$3,266.40	Parts:	\$3,678.54	OL&M:	\$0.00	Misc:	\$429.85	Sub-Total:	\$7,374.79	
			Finance Inf	ormation			Labo	r: \$3,26	66.40
Customer PO No:			Type: Fa			No: 905262	Part		
Tax Exempt No:	Х		Merchant I				OL&I	⁄ 1: ≤	0.00
Advisor:	NIKKI NEL	SEN	Card No: Bill Code: Credit Plar	784	xxxxxxx4703 - PERFORMAX		Mis Sales Ta	··· Ψ 1.	29.85 14.66
			Cledit Plan	11487	- 6 22/RE VÆG 12 PAYMENTS/N		Tota	ii: \$7,6:	19.45

TERMS AND CONDITIONS

Received by:	Deter
Received by	Date:



Remittance Address: PO Box 575 Perry, IA 50220

Invoice To Account No: 8851

Deliver To:

SERVICE INVOICE

10228466

09/15/2020

01

522578

Finance

1 of 2

ROGER CUSTER ROGER CUSTER Invoice Number: 1115 MCDUFFIE 1115 MCDUFFIE Invoice Date JEFFERSON IA 50129 JEFFERSON IA 50129 Location: Work Order Number: Payment Type: Bus Phone: 515-386-8494 Bus Phone: 515-386-8494 Prv Phone: 5153864554 Prv Phone: 5153864554 Page:

Make/Model: Meter Serial Number: EQ ld: Fleet No:

JOHN DEERE 9570S 1895 H09570S730721 2829W

Gen1- Retail

COMPLAINT:

1. Van Wall S and STS

CAUSE:

CHECK OVER & REPAIR WORN OR DAMAGE PARTS

CORRECTION:

Replaced the batteries, cleaned cables, and lubed.

Adjusted all the belts and chains.

Shortened feeder drive chain.

Cut and removed clean grain tension bolt. Straightened elevator boot where tension bolt goes. Set tension.

Replace all 3 rear shoe auger bearings.

Hooked up heads and checked functions, all okay.

Reinstalled shields.

Marked sickle sections that needed replaced. Customer will complete the repair.

PartNumber	<u>Description</u>	Quantity	Net Price Extended Price Taxed Ind
19M8241	CAP SCREW	1.00	2.56 \$2.56 N
AH163056	BEARING HOUSING	3.00	49.94 \$149.82 N
H154731	V-BELT	1.00	42.04 \$42.04 N
TY25879A	12V Group 31 CCA 925 Wet Battery	2.00	168.91 \$337.82 N
Miscellaneous	<u>Description</u>	Quantity	Net Price Extended Price Taxed Ind
FREIGHT01	FREIGHT-LOC 01	1.00	16.78 \$16.78 N
SVCINSPECT	SERVICE INSPECTION CERTIFICATE	1.00	-389.00 -\$389.00 N
Labor: \$2,167.11	Parts: \$532.24 OL&M: \$0.00	Misc: -\$372.22	Sub-Total: \$2.327.13

Gen3- Retail

COMPLAINT:

3. Missing functions in cab.

CAUSE:

CORRECTION:



Remittance Address: PO Box 575 Perry, IA 50220

Invoice To Account No: 8851	Deliver To:	,	SE	ERVICE INVOICE
ROGER CUSTER 1115 MCDUFFIE JEFFERSON IA 50129	ROGER CUSTER 1115 MCDUFFIE JEFFERSON IA 501	29	Invoice Number: Invoice Date Location: Work Order Number: Payment Type:	10228466 09/15/2020 01 522578 Finance
Bus Phone: 515-386-8494 Prv Phone: 5153864554	Bus Phone: 515-38 Prv Phone: 51538	36-8494 64554	Page:	2 of 2
Make/Model:	Mete	r Serial Number:	EQ ld:	Fleet No:
JOHN DEERE 9570S	1895	H09570S730721	2829W	

Multiple functions in the cab were not working. Arm rest functions, multi-function handle, or HVAC controls not working. Checked CAN voltages and some of the CAN voltages were off. Started to unplug the controllers one by one and found that nothing in the cab changed the cab voltages. Unplugged the AMS equipment in the cab and nothing changed. Unplugged the reciever and CAN voltage went to specification. If I left the reciever off everything in the cab worked. Customer will have reciever sent off to have checked and fixed.

Miscellaneous Charges:

Service Supplies & Environmental Disposal

\$141.28

Diagnostic Technology

\$10.00

Labor: \$549.75 Parts: \$0.00 OL&M: \$0.00 Misc: \$151.28 Sub-Total: \$701.03 Finance Information Labor: \$2,716.86 **Customer PO No:** Type: Farm Plan Auth No: 719855 Parts: \$532.24 Tax Exempt No: Merchant No: 36000098 OL&M: \$0.00 Advisor: Card No: xxxxxxxxxxx4703 Misc: NIKKI NELSEN -\$220.94 Bill Code: - PERFORMAX INSPECTION -784 Sales Tax: \$200.78 - NOMENTENTS/NO INTEREST Credit Plan: 11459 WAIVER UNTIL JANUARY 1, Total: \$3,228.94 2021

TERMS AND CONDITIONS

Received by:	Data
1\CCCIVEU DV	Date.



Remittance Address: PO Box 575 Perry, IA 50220

Invoice To Account No: 8851

Deliver To:

SERVICE INVOICE

ROGER CUSTER	ROGER CUSTER		Invoice Number:	1278762
1115 MCDUFFIE JEFFERSON IA 50129	1115 MCDUFFIE JEFFERSON IA 5012	00	Invoice Date	09/18/2019
JEFFERSON IA 50129	JEIT ERGONIA 3012	-9	Location:	01
	[]		Work Order Number:	459891
	<u> </u>		Payment Type:	Account
Bus Phone: 515-386-8494	Bus Phone: 515-38	6-8494		
Prv Phone: 5153864554	Prv Phone: 515386	34554	Page:	1 of 2
Make/Model:	Meter	Serial Number:	EQ ld:	Fleet No:
JOHN DEERE 9570S	1736	H09570S730721	2829W	

Gen1- Retail

COMPLAINT:

1. Inspection 1194 sep

CORRECTION:

SHIMMED THE UNLOAD SHIELD FOR DRIVE BELTS, SINCE IT WAS KICKING ONE OF THE OFF. ADDED WASHER & PITCHED BRACKET TO KEEP THE BELTS IN PLACE. REPLACED IDLER PULLEY ON VARIABLE DRIVE BELT. REPLACED INNER PULLEY ON ACCELERATOR. HAD TO REMOVE FRONT SHIELD/LOCK RING & SLIDE OUT ARM TO ACCESS BOLT & REASSEMBLE. REMOVED BUDDY SEAT HOUSING, REROUTE THE AIR TEMPERATURE HARNESS AWAY FROM THE INNER CAB FILTER & BUTT CONNECTED THE 2 WIRES, ONE WAS BROKE OFF & WAS CLOSE TO BREAKING.

LIFTED ENGINE TOP PANEL & REMOVED THE INNER PANEL TO ACCESS THE TURBO LINKAGE. REPLACED IT DUE TO WORN BALL ENDS. REINSTALLED FLOOR PANEL & LOWERED LID BACK DOWN, ADDED 1.5 GALLON TO COOLANT TANK. LOOSENED SHOE BELT & REMOVED THE BELT OFF THE SHAKER PULLEY. LOOSENED FAN BELT & REPLACED INNER SHEAVE. REASSEMBLED FAN DRIVE. REPLACED CAM BEARINGS & PITMAN BEARINGS. ALIGNED AND SET COLLARS. REINSTALLED PULLEY & BELT, SET TENSION.

REMOVED BELTS TO GET TO CHOPPER JACKSHAFT BEARING. LOOSENED NUTS ON BOTH ENDS OF PULLEY. USED PULLER TO POP OFF THE OUTER. USED ALLEN WRENCH TO LOOSEN SET SCREW ON INNER SO IT WOULDN'T SCRATCH THE SHAFT. RIGGED HOLLOW BORE CYLINDER & ADAPTER TUBE. SCREWED BOLT & PULLED OUT JUST ENOUGH THAT IT POPPED LOOSE THE INNER PULLEY. REMOVED THE KEY & LOCK COLLAR. USED HYDRAULIC PULLER TO REMOVE BEARING. CLEANED BORE & SHAFT. ASSEMBLED NEW BEARINGS ON SHAFT TO THE HOUSING. REINSTALLED BELTS & ADJUSTED TENSION.

ADJUSTED ALL THE OTHER BELTS & CHAINS, GREASED WHAT THE AUTO LUBE DOESN'T GREASE.

HOOKED UP TO PLATFORM & STRAIGHTENED THE CUTTER BAR RIGHT IN THE MIDDLE OF THE HEAD. RAN ALL FUNCTIONS. LOWERED FEEDER HOUSE & REPLACED O-RINGS ON HEADER LIFT VALVE 90 DEGREE FITTING.

****Your Service Technician was Jared Sharr

Thank you-

We appreciate your business - Jared Sharr

<u>PartNumber</u>	Description	Quantity	Net Price	Extended Price	Taxed Ind
AH125975	BALL BEARING	4.00	84.60	\$338.40	N
AH150900	IDLER	1.00	72.70	\$72.70	N

^{**}If paid by 10/3/19, a discount of \$230.51 will be applied, making total payment \$4,878.77



Received by:

Remittance Address: PO Box 575 Perry, IA 50220

Date:

SERVICE INVOICE Invoice To Account No: 8851 Deliver To: ROGER CUSTER 1278762 ROGER CUSTER Invoice Number: 1115 MCDUFFIE 1115 MCDUFFIE 09/18/2019 Invoice Date JEFFERSON IA 50129 JEFFERSON IA 50129 Location: 01 Work Order Number: 459891 Payment Type: Account Bus Phone: 515-386-8494 Bus Phone: 515-386-8494 Prv Phone: 5153864554 Prv Phone: 5153864554 Page: 2 of 2 Make/Model: Serial Number: EQ ld: Fleet No: Meter JOHN DEERE 9570S 1736 H09570S730721 2829W AH170744 **BALL BEARING** 2.00 95.91 \$191.82 Ν AH204389 **IDLER** 1.00 95.25 \$95.25 Ν AH229175 Throw-Out Bearing 1.00 39.84 \$39.84 Ν AL14674 **Eccentric Locking Collar** 14,22 2.00 \$28.44 Ň AXE61820 **Ball Bearing** 2.00 37.97 \$75.94 Ν H161051 **PULLEY** 1.00 354.16 \$354.16 N R26375 O-RING 1.00 1.88 \$1.88 Ν RE535990 Linkage 494.70 1.00 \$494.70 N T77857 **O-RING** 1.41 1.00 \$1,41 Ν TY25744 Synthetic Grease 10.23 2.00 \$20.46 Υ TY26576 Cool Gard II Pre-Mix - 2.5 Gal. 1.00 32.48 \$32.48 Υ **Miscellaneous** Description Net Price Extended Price Quantity Taxed Ind SERVCALL01 **SERVICE CALL-LOC 01** 1,00 125,00 \$125.00 Ν Miscellaneous Charges: Service Supplies & Environmental Disposal \$148.86 Diagnostic Technology \$10.00 Labor: \$2,862.74 \$283.86 Parts: \$1,747.48 OL&M: \$0.00 Misc: Sub-Total: \$4,894.08 Labor: \$2,862.74 **Customer PO No:** Parts: \$1,747.48 Tax Exempt No: OL&M: \$0.00 Advisor: Misc: ZACH MUTCHLER \$283.86 Sales Tax: \$215.20 Total: \$5,109.28 **TERMS AND CONDITIONS** Van Wall Equipment assumes no responsibilty for loss or damage by theft or fire to machines placed with us for storage, sale, repair, or while field testing.



Remittance Address: PO Box 575 Perry, IA 50220

22728 141st Drive | Perry, IA 50220 | 515-465-5681 | vanwali.com

Invoice To Account No: 8851

Deliver To:

SERVICE INVOICE

ROGER CUSTER	ROGER CUSTER		Invoice Number:	1035215
1115 MCDUFFIE	1115 MCDUFFIE		Invoice Date	11/13/2018
JEFFERSON IA 50129	JEFFERSON IA 50129	'	Location:	01
	11		Work Order Number:	410951
			Payment Type:	Finance
Bus Phone: 5153868494	Bus Phone: 5153868	494		
Prv Phone: 5153864554	Prv Phone: 5153864	554	Page:	1 of 2
Make/Model:	Meter	Serial Number:	EQ ld:	Fleet No:
JOHN DEERE 9570S	1754	H09570S730721	2829W	

Gen1- Retail

COMPLAINT:

1. SC Unload damage

CAUSE:

CORRECTION:

Grain cart had hit the combine unloading auger and bent the auger tube, auger, and fold cylinder. Used crane to hold the unloading auger while getting the grain cart away from the combine. Tried to get the pins loose on the swing cylinder but it was so twisted that it was alway binding. Cut cylinder in half with sawzall. Installed new swing cylinder and bled it out. Removed outer tube and auger. Installed tube and auger. Routed wiring to light. Installed new end boot and grain saver door. Test ran machine and all was working properly. Topped off hydraulic oil.

****Your Service Technician was Alex Meyers

Thank you-We appreciate your business - Jared Sharr

<u>PartNumber</u>	Description	Quantity	Net Price	Extended Price	Taxed Ind
14M7298	Flange Nut 8mm	6.00	0.76	\$4.56	N
14M7400	Lock Nut 10mm	32.00	1.24	\$39.68	N
19M7804	Flange Bolt 10 x 40mm Gr 10.9	20.00	1.67	\$33.40	Ņ
AH173595	AUGER	1.00	1,027.46	\$1,027.46	N
AH176382	Hydraulic Cylinder	1.00	635.84	\$635.84	N
AH221740	BRACKET	1.00	104.38	\$104.38	N
AH221974	DOOR	1.00	128.17	\$128.17	N
AXE26707	Housing - 21.5'	1,00	1,218.90	\$1,218.90	N
H208971	BOOT	1.00	93.22	\$93.22	N
H81330	ISOLATOR	1.00	15.53	\$15.53	N
<u>Miscellaneous</u>	Description	Quantity	Net Price	Extended Price	Taxed Ind
FREIGHT01	FREIGHT-LOC 01	1.00	5.94	\$5.94	N
SERVCALL01	SERVICE CALL-LOC 01	1.00	125.00	\$125.00	N

Miscellaneous Charges:

^{**}EMAILED A COPY OF THIS INVOICE TO MARK WOLTERMAN



Deliver To:

22728 141st Drive | Perry, IA 50220 | 515-465-5681 | vanwall.com

Invoice To Account No: 8851

Remittance Address: PO Box 575 Perry, IA 50220

SERVICE INVOICE

ROGER CUSTER	ROGER CUSTER		Invoice N	umber:	1035215
1115 MCDUFFIE JEFFERSON IA 50129	1115 MCDUFFIE JEFFERSON IA 50129		11	ce Date	11/13/2018
			Work Order N	ocation:	01
			Paymer		410951 Finance
Bus Phone: 5153868494	Bus Phone: 51538684	· - ·	rayinei		
Prv Phone: 5153864554	Prv Phone: 51538645	554		Page:	2 of 2
Make/Model:	Meter	Serial Number:	EQ ld:	Flee	et No:
JOHN DEERE 9570S	1754	H09570S730721	2829W		
Diagnostic Technology Labor: \$1,184.88 Parts: \$3,301.14	OL&M: \$0.00	Misc:	\$202.55	Sub-Total:	\$10.00 \$4,688.57
	Finance Information			_ Labor:	\$1,184.88
Customer PO No:	Type: Farm Plan		No: 918861	Parts:	\$3,301.14
Tax Exempt No: X	Merchant No: 36000	098		OL&M:	\$0.00
Advisor: NIKKI NELSEN	}	xxxxxxx4703		Misc:	\$202.55
	Bill Code: 705		PARTS/SERVICE	Sales Tax:	\$87.96
	Credit Plan: 11413	- 120 DAYS NO	D PAYMENTS/NO	Total:	

TERMS AND CONDITIONS

Received by:	Date:



Remittance Address: PO Box 575 Perry, IA 50220

Invoice To Account No: 8851

Deliver To:

SERVICE INVOICE

ROGER CUSTER	ROGER CUSTER		Invoice Number:	992022
1115 MCDUFFIE	1115 MCDUFFIE		Invoice Date	09/28/2018
JEFFERSON IA 50129	JEFFERSON IA 50129		Location:	01
	11		Work Order Number:	402310
			Payment Type:	Finance
Bus Phone: 5153868494	Bus Phone: 5153868	494		
Prv Phone: 5153864554	Prv Phone: 5153864	554	Page:	1 of 2
Make/Model:	Meter	Serial Number:	EQ ld:	Fleet No:
JOHN DEERE 9570S	1609	H09570S730721	2829W	

Gen1- Retail

COMPLAINT:

1. Valve stack block cracked

CORRECTION:

Unhooked hoses and wiring from the main hydraulic block. Removed all fittings and solenoids, installed in new block with new o-rings. Installed new block on combine and hooked up lines and wiring. Topped of hydraulic oil and ran machine. Cleaned off oil mess and ran all functions to check for leaks, no leaks.

****Your Service Technician was Alex Meyers

Thank you-We appreciate your business - Jared Sharr

<u>PartNumber</u>	Description	Quantity	Net Price	Extended Price	Taxed Ind	
51M7041	O-RING	1.00	1.86	\$1.86	N	
AH218993	Seal Kit	1.00	13.85	\$13.85	N	
AH218994	Seal Kit	7.00	23.00	\$161.00	N	
AH219057	Valve Stack	1,00	1,839.27	\$1,839.27	N	
AR69444B	5 GAL HY-GARD	1.00	71.95	\$71.95	Υ	
R26448	O-RING	7.00	1.51	\$10.57	N	
R26906	O-RING	2.00	2.22	\$4.44	N	
R28782	O-RING	4.00	1.21	\$4.84	Υ	
R96705	Fitting Plug	1.00	5.21	\$5.21	Ŋ	
T77613	O-RING	7.00	1.37	\$9.59	N	
T77814	O-RING	1,00	1.27	\$1.27	Υ	
T77932	O-RING	2.00	1.60	\$3.20	Υ	
TY26633	All-Purpose Degreaser	5.00	3.29	\$16.45	Υ	
Miscellaneous	<u>Description</u>	Quantity	Net Price	Extended Price	Taxed Ind	
FREIGHT01	FREIGHT-LOC 01	1.00	60.48	\$60,48	N	

Miscellaneous Charges:

Service Supplies & Environmental Disposal Diagnostic Technology

\$26.44

\$10.00



Remittance Address: PO Box 575 Perry, IA 50220

Invoice To Account No: 8851	Deliver To:		S	ERVICE INVOICE
ROGER CUSTER	ROGER CUSTER		Invoice Number:	992022
1115 MCDUFFIE JEFFERSON IA 50129	JEFFERSON IA 50129		Invoice Date	09/28/2018
JEFFERSON IA 30129	JUNE 1 EKGONIA 30129		Location:	01
		1	Work Order Number:	402310
			Payment Type:	Finance
Bus Phone: 5153868494	Bus Phone: 51538684	194		
Prv Phone: 5153864554	Prv Phone: 51538645	554	Page:	2 of 2
Make/Model:	Meter	Serial Number:	EQ ld:	Fleet No:
JOHN DEERE 9570S	1609	H09570S730721	2829W	

Labor: \$508.43 Parts: \$2,143.50 OL&M: \$0.00 Misc: \$96.92 Sub-Total: \$2,748.85 **Finance Information** Labor: \$508.43 **Customer PO No:** Type: Farm Plan Auth No: 573449 Parts: \$2,143.50 Tax Exempt No: Х Merchant No: 36000098 OL&M: \$0.00 Advisor: Card No: xxxxxxxxxxx4703 Misc: \$96.92 KENT WOLFE Bill Code: 120 - PARTS Sales Tax: \$44.98 Credit Plan: 249 ~ PURCHASE Total: \$2,793.83

TERMS AND CONDITIONS

Received by:	Data	
Received by	Dale	



Remittance Address: PO Box 575 Perry, IA 50220

Invoice To Account No: 8851

Deliver To:

SERVICE INVOICE

ROGER CUSTER	ROGER CUSTER		Invoice Number:	970940
1115 MCDUFFIE	1115 MCDUFFIE	20	Invoice Date	09/10/2018
JEFFERSON IA 50129	JEFFERSON IA 501	29	Location:	01
			Work Order Number:	393380
			Payment Type:	Account
Bus Phone: 5153868494	Bus Phone: 51538	68494		
Prv Phone: 5153864554	Prv Phone: 51538	64554	Page:	1 of 3
Make/Model:	Mete	r Serial Number:	EQ ld:	Fleet No:
JOHN DEERE 9570S	1573	H09570S730721	2829W	

Gen1- Retail

COMPLAINT:

1. Inspection 1077 SEP

CAUSE:

CORRECTION:

COMBINE SERVICE SPECIAL -- \$289.00

COMPLETED CHECK OF OPERATOR'S STATION. CHECKED ALL BELTS & CHAINS FOR WEAR & ALIGNMENT. ALSO ADJUSTED BELTS & CHAINS TO PROPER TENSION. CLEANED STONE TRAP. CHECKED OPERATION OF ELECTRIC CLUTCH. CHECKED ALL TIN WORK & STRESS POINTS INSIDE OF MACHINE FOR HOLES OR STRESS CRACKS. CHECKED ALL BEARINGS FOR LOOSENESS OR HEAT BUILD-UP AFTER WE RAN MACHINE. CHECKED OPERATION OF ALL HYDRAULIC FUNCTIONS. CHECKED ALL ELECTRICAL FUNCTIONS & BATTERY CONDITION. CLEANED ALL FILTERS OR REPLACED THEM AT CUSTOMER'S PREFERENCE. CHECKED FUEL SYSTEM FOR LEAKS & CLEANED SEDIMENT BOWL. CHECKED WATER PUMP FOR END PLAY & CHECKED ANTIFREEZE CONDITION. TOOK OIL SAMPLE & SENT IN FOR ANALYSIS. WASHED MACHINE. CLEANED OUT CAB & ENGINE COMPARTMENT. WASHED OUT RADIATOR. INSPECTED HEADS THAT CAME IN WITH THE COMBINE. A COMPLETE INSPECTION LIST IS KEPT ON FILE AT OUR DEALERSHIP.

ADDITIONAL REPAIRS ABOVE AND BEYOND SERVICE SPECIAL:

REMOVED 2ND BELT, IDLER ARM, AND DUAL BELT. LOOSENED SHOE BELT. REPLACED ACCELERATOR BELT. PULLED OFF PULLEY ON PRIMARY SHAFT AND RAISED UPPER FEEDER HOUSE BELT. REMOVED BRUSH MODULE & ELECTRIC CLUTCH. PRESSED OFF HUB & INSTALLED NEW HUB. REMOVED AND REPLACED SHAFT AND LOCK TIGHT NUT ON ELECTRIC CLUTCH. SET LOCK COLLAR ON NEW BEARING & REASSEMBLED ALL PARTS. REPLACED 2ND BELT AND PUT ARM BACK ON WITH NEW COTTER KEY. INSTALLED DUAL BELT & SET TENSION. REPLACED CLEAN GRAIN DOOR. LOOSENED CLEAN GRAIN TENSION & REPLACED LOWER 2 PULLEYS, SET TENSION. SHORTENED FEEDER HOUSE DRIVE CHAIN AND SET TENSION. LOOSENED UNLOAD CHAIN & REMOVED GUIDE. FLIPPED CHAIN UP OUT OF THE WAY, REMOVE UNLOAD BOOT, AND PULLED OUT THE OUTER AUGER. SLID OUT INNER AUGER, SPLINES WERE SHOT. INSTALLED NEW INNER AUGER & FOLDED OUT AUGER. REMOVED THE ELBOW GEAR BOX TO REBUILD & SET BACK IN. REMOVED VERTICAL AUGER, SPLINE ON GEAR BOX WAS SHOT THERE TOO. REBUILT IT & NEW VERTICAL AUGER, SET BACK IN. TIMED INNER AUGERS. SLID IN OUTER & FINISHED REASSEMBLY, SET CHAIN TENSION. ADJUSTED ALL OTHER BELTS AND CHAINS. GREASED & INSTALLED SHIELDS ON RIGHT HAND SIDE.

CORN HEAD
CORN HEAD WAS GOOD, CHECKED GEAR BOX GREASE.

PLATFORM

^{**}If paid by 10/10/18, a discount of \$369.43 will be applied, making total payment \$7,519.32



Remittance Address: PO Box 575 Perry, IA 50220

Invoice To Account No: 8851

Deliver To:

SERVICE INVOICE

ROGER CUSTER	ROGER CUSTER		Invoice Number:	9709) 40
1115 MCDUFFIE	1115 MCDUFFIE	•	Invoice Date	09/10/2	.018
JEFFERSON IA 50129	JEFFERSON IA 5012	9	Location:		01
			Work Order Number:	393	380
			Payment Type:	Acco	ount
Bus Phone: 5153868494	Bus Phone: 5153868	3494			1
Prv Phone: 5153864554	Prv Phone: 5153864	4554	Page:	2	of 3
Make/Model:	Meter	Serial Number:	EQ ld:	Fleet No:	
JOHN DEERE 9570S	1573	H09570S730721	2829W	710711111111111111111111111111111111111	

3 SECTIONS WERE BROKEN AND 2 AUGER FINGERS ON AUGER RIGHT HAND SIDE, CUSTOMER WILL MAKE THOSE REPAIRS. ADJUSTED CUTTER BAR IN 2 SPOTS THAT WERE BENT.

****Your Service Technician was Jeff Sparks

Thank you-We appreciate your business - Jared Sharr

<u>PartNumber</u>	Description	Quantity	Net Price	Extended Price	Taxed Ind
11M7021	COTTER PIN	1,00	0.30	\$0.30	N
24H1533	SHIM	2.00	3.13	\$6.26	N
26H105	SHAFT KEY	1.00	2.43	\$2.43	N
AH112435	Horizontal Unload Auger	1.00	660.10	\$660.10	N
AH115833	AIR FILTER	1.00	57.87	\$57.87	N
AH138426	DOOR	1.00	144.21	\$144.21	N
AH146840	Vertical Unload Auger	1.00	498.75	\$498.75	N
AH222225	Filter Element	1.00	123.91	\$123.91	N
AH225937	Straw Chopper Blade Kit	4.00	125.88	\$503.52	N
AH90963	SEAL	1.00	28.46	\$28.46	N
AH94450	IDLER	2.00	51.24	\$102.48	N
AH96585	Ball Bearing	2.00	23.90	\$47.80	N
AH98118	SEAL	2.00	10.31	\$20.62	N
AN71222	ADAPTER FI	2.00	8,91	\$17.82	N
DE18970	BEARING	2.00	64.33	\$128.66	N
DE31419	Bevel Gear Drive	1.00	172.45	\$172.45	N
H149361	LOCK NUT	1.00	3.43	\$3.43	N
H154723	V-BELT	1.00	88.91	\$88.91	N
H202801	SHAFT	1.00	844.91	\$844.91	N
H215085	Lower Vertical Auger Shaft	1.00	143.52	\$143.52	N
H236500	HUB	1.00	561.79	\$561.79	N
H99613	SPACER	2.00	12.34	\$24.68	N
HXE95511	V-Belt	1.00	121.61	\$121.61	N
JD8524	Ball Bearing	2.00	19.18	\$38.36	N
JD8579	Eccentric Locking Collar	1.00	16,66	\$16.66	N
JD9339	BALL BEARING	1.00	35.00	\$35.00	N
RE504836	OIL FILTER	1.00	14,85	\$14.85	N

CONTINUED ON NEXT PAGE->



Received by:

22728 141st Drive | Perry, IA 50220 | 515-465-5681 | vanwall.com

Remittance Address: PO Box 575 Perry, IA 50220

Date:

Invoice To Account N	vo: 8851		Deliver To:				SER'	VICE INV	OICE
ROGER CUSTER 1115 MCDUFFIE JEFFERSON IA 50	129		ROGER CU 1115 MCDL JEFFERSO	IFFIE			lumber: ice Date ocation:		7 0940 0/2018 01
						Work Order I	Number:		393380
Bus Phone: 51538	200404		Due Dhana	5450000	40.4	Payme	nt Type:	P	ccount
	364554		Bus Phone: Prv Phone:	5153868 5153864			Page:		3 of 3
Make/Model:			L	Meter	Serial Number:	EQ ld:		Fleet No:	
JOHN DEERE 9570	S			1573	H09570S730721	2829W			
RE522878	Filter E	lement				1.00	26.35	\$26.35	N
RE541922	Filter E	lement				1.00	27.84	\$27.84	N
TY25744	Synthe	tic Grease				1.00	9.99	\$9.99	Υ
TY26408	Synthet	tic HD460 Gea	r Oil - Qt.			2.00	21.43	\$42.86	Υ
<u>Miscellaneous</u>	Descrip	tion				Quantity	Net Price	Extended Price	Taxed Ind
SERVCALL01	SERVI	CE CALL-LOC	01			1,00	125.00	\$125.00	N
Miscellaneous C	-								
Service Supplies	& Environ	mental Dispo	sal						\$149.35
Diagnostic Techi	nology								\$10.00
Labor: \$2,872.12	Parts:	\$4,516.40	OL&M:	\$0.00	Misc:	\$284.35	Sub-Total:	\$7,672.87	
			IN	VOICE C	ONTAINS \$35.02	2 DISCOUNT			
							Labo	or: \$2,87	2.12
Customer PO No:							Part		
Tax Exempt No: Advisor:	Х						OL&	7	0.00
Advisor.	NIKKI NEL	SEN					Mis		34.35
1999			_				Sales Ta	x: \$21	.5.88
							Tota	al: \$7,88	88.75
TERMS AND CONDI Van Wall Equipment		responsibilty fo	or loss or dam	age by thef	t or fire to machines p	placed with us for sto	orage, sale, rep	air, or while field	testing.



Remittance Address: PO Box 575 Perry, IA 50220

Invoice To Account No: 8851

Deliver To:

SERVICE INVOICE

ROGER CUSTER	ROGER CUSTER		Invoice Number:	670645
1115 MCDUFFIE	1115 MCDUFFIE	_	Invoice Date	09/12/2017
JEFFERSON IA 50129	JEFFERSON IA 5012	9	Location:	01
			Work Order Number:	137173
			Payment Type:	Account
Bus Phone: 5153868494	Bus Phone: 515386	8494		
Prv Phone: 5153864554	Prv Phone: 515386	4554	Page:	1 of 3
Make/Model:	Meter	Serial Number:	EQ ld:	Fleet No:
JOHN DEERE 9570S	1412	H09570S730721	2829W	

Service Reminders:

Gen1- Retail

COMPLAINT:

1. Inspection 963 SEP

CAUSE:

CORRECTION:

COMBINE SERVICE SPECIAL -- \$289.00
COMPLETED CHECK OF OPERATOR'S STATION. CHECKED ALL BELTS & CHAINS FOR WEAR & ALIGNMENT. ALSO ADJUSTED BELTS & CHAINS TO PROPER TENSION. CLEANED STONE TRAP. CHECKED OPERATION OF ELECTRIC CLUTCH. CHECKED ALL TIN WORK & STRESS POINTS INSIDE OF MACHINE FOR HOLES OR STRESS CRACKS. CHECKED ALL BEARINGS FOR LOOSENESS OR HEAT BUILD-UP AFTER WE RAN MACHINE. CHECKED OPERATION OF ALL HYDRAULIC FUNCTIONS. CHECKED ALL ELECTRICAL FUNCTIONS & BATTERY CONDITION. CLEANED ALL FILTERS OR REPLACED THEM AT CUSTOMER'S PREFERENCE. CHECKED FUEL SYSTEM FOR LEAKS & CLEANED SEDIMENT BOWL. CHECKED WATER PUMP FOR END PLAY & CHECKED ANTIFREEZE CONDITION. TOOK OIL SAMPLE & SENT IN FOR ANALYSIS. WASHED MACHINE. CLEANED OUT CAB & ENGINE COMPARTMENT. WASHED OUT RADIATOR. INSPECTED HEADS THAT CAME IN WITH THE COMBINE. A COMPLETE

ADDITIONAL REPAIRS ABOVE AND BEYOND SERVICE SPECIAL:

INSPECTION LIST IS KEPT ON FILE AT OUR DEALERSHIP.

FUEL SENDER WAS NOT WORKING, FOUND MICE HAD CHEWED WIRES OFF. CUT BACK TO GOOD WIRES & FIXED WITH BUTT SPLICE CONNECTORS. REPLACED RIGHT HAND FLASHER BULB. CHARGED A/C & ADDED DYE. LOOSENED DISCHARGE BELT & REPLACED LOWER CHOPPER BELT, UPPER CHOPPER, & UNLOAD BELT SET. DRILLED NEW HOLE FOR BELT GUIDE TO KEEP BELT FROM WORKING PAST GUIDE. STRAIGHTENED SLAT BAR ON FEEDER HOUSE CHAIN. USED MINI CHAIN HOIST & REPLACED COTTER KEY & GUIDE ON FEEDER HOUSE TENSION BOLT, SET TENSION. LOOSENED & REPLACED GUIDE ON 2ND TENSION BOLT. LOOSENED SHOE BELT/JAM CLEANING FAN & REPLACED INNER SHEAVE ON CLEANING FAN & THROW BEARING, REASSEMBLED. REPLACED LOWER FEEDER HOUSE WEAR SEAL. REPLACED MASS PAD. CHANGED HYDRAULIC, CAB AIR, ENGINE AIR, AND FUEL FILTERS. ADJUSTED ALL CHAINS AND BELTS. GREASED MACHINE.

REPLACED SCV COUPLER PSI SIDE ON 8230.

REPLACED WHEEL SPEED SENSOR O-RING ON 4450.

PLATFORM - STRAIGHTENED CUTTER BAR ON LEFT SIDE OF MIDDLE 1/3 WAY OVER. RAN HEAD AND COULDN'T GET PSI SET ON RIGHT HAND SIDE OR SPEED UP THE HEADER FUNCTION. DOWNLOADED SOFTWARE - ECU, LC1, LC2, RCU1, CAB, CDC, ADU, HMM, & SSU. ALL PASSED BUT SSU WAS THROWING CODES 1807.14/523824.21. FOUND SOLUTION 87833. CHANGED SSU 96 - 0 TO 1, STILL WOULDN'T GO OFF. RELOADED SOFTWARE & PROGRAMMED AGAIN. PASSED & CHECKED 96, IT SHOWED 1.

^{****}Your Service Technician was Jeff Sparks



Remittance Address: PO Box 575 Perry, IA 50220

Invoice To Account No: 8851

Deliver To:

SERVICE INVOICE

ROGER CUSTER 1115 MCDUFFIE JEFFERSON IA 50129 ROGER CUSTER 1115 MCDUFFIE JEFFERSON IA 50129

Invoice Number: Invoice Date Location: Work Order Number: Payment Type:

09/12/2017 01 137173 Account

670645

Bus Phone: 5153868494 Prv Phone: 5153864554 Bus Phone: 5153868494 5153864554 Prv Phone:

Page: 2 of 3

Make/Model:

Meter

Serial Number:

EQ ld:

JOHN DEERE 9570S

1412

H09570S730721

2829W

Fleet No:

Service Reminders:

Thank you-

We appreciate your business - Jared Sharr

<u>PartNumber</u>	Description	Quantity	Net Price	Extended Price	Taxed Ind
11M7021	COTTER PIN	1.00	0.30	\$0.30	N
11M7028	COTTER PIN	1.00	0.33	\$0.33	N
AD2062R	BULB	2.00	2.86	\$5.72	N
AH115833	AIR FILTER	1.00	62.61	\$62.61	¹ N
AH128449	Hydraulic Filter	3.00	55.35	\$166.05	N
AH160080	BELT SET	1.00	112.73	\$112.73	N
AH164349	BRACKET	1.00	147.17	\$147.17	Ň
AH212295	Filter Element	1,00	96.11	\$96.11	N
AH222225	Filter Element	1.00	147.39	\$147.39	N
AH229175	Throw-Out Bearing	1.00	53.42	\$53.42	N
H129208	PIVOT	1.00	3.81	\$3.81	N
H161051	PULLEY	1.00	325.22	\$325.22	N
H170141	PIVOT	1.00	8.40	\$8.40	N
H203071	SEAL	1.00	88.25	\$88.25	N
H220870	FILTER	1.00	49.88	\$49.88	Ń
H235564	V-BELT	1.00	182.51	\$182.51	N
HXE15671	V-BELT	1.00	126.57	\$126.57	N
R375R	O-RING	1.00	1.10	\$1.10	Υ
RE12181	Ground Speed Sensor	1.00	53.36	\$53.36	N
RE504836	OIL FILTER	1.00	14.85	\$14.85	N
RE522878	Filter Element	1.00	30.39	\$30.39	N
RE541922	Filter Element	1.00	32.95	\$32.95	N
RE577560	Breakaway Coupler	1.00	94.80	\$94.80	N
TY15949	R134a Refrigerant	3.00	12.57	\$37.71	Υ
Miscellaneous	Description	Quantity	Net Price	Extended Price	Taxed Ind
SERVCALL01	SERVICE CALL-LOC 01	1.00	125.00	\$125.00	N
Missellanesus Char					

Miscellaneous Charges:

Service Supplies & Environmental Disposal

\$127.10 \$10.00

Diagnostic Technology

Sub-Total: \$4,547.88

Labor: \$2,444.15

Parts: \$1,841.63

OL&M: \$0.00

Misc:

\$262.10



Remittance Address: PO Box 575 Perry, IA 50220

Invoice To Account I	No: 8851	Deliver To:				SERVIC	E INVOICE
ROGER CUSTER		ROGER CU	STER		Invoice Nu	mber:	670645
1115 MCDUFFIE	400	1115 MCDU			Invoice		09/12/2017
JEFFERSON IA 50	129	JEFFERSOI	1 IA 50129			cation:	01
					Work Order Nu Payment		137173 Account
Bus Phone: 51538	262404	Bus Phone:	51538684	104	raymem	Type.	Account
l l	364554	Prv Phone:	51538645			Page:	3 of 3
Make/Model:] [Meter	Serial Number:	EQ ld:	Fleet	
JOHN DEERE 9570)S		1412	H09570S730721	2829W		
Service Reminders:							
						Labor:	\$2,444.15
Customer PO No:						Parts:	\$1,841.63
Tax Exempt No:	X					OL&M:	\$0.00
Advisor:	NIKKI NELSEN	1				Misc:	\$262.10
						Sales Tax:	\$183.41
						Total:	\$4,731.29
							4 1/7 3 2 1 2 3
TERMS AND COND	ITIONS						
	assumes no responsibility	for loss or dam	age by thef	t or fire to machines ola	aced with us for stora	age, sale, repair or	while field testing
. an real Equipment	TTT IN TO THE TOOP OF THE INTER	1000 01 00111	-go 55 01011	. s. mo to madrimos pie		_g-, ca.c, repair, or	o nora toomig.
Deschied by					Data		
Received by:		. ,	•••••		Date:		,



Remittance Address: PO Box 575 Perry, IA 50220

Invoice To Account No: 8851	Deliver To:		SE	ERVICE INVOICE
ROGER CUSTER	ROGER CUSTER		Invoice Number:	1024606
1115 MCDUFFIE	1115 MCDUFFIE JEFFERSON IA 50129		Invoice Date	10/31/2018
JEFFERSON IA 50129	JEFFERSON IA 50129		Location:	01
			Work Order Number:	410136
			Payment Type:	Finance
Bus Phone: 5153868494	Bus Phone: 5153868	494		
Prv Phone: 5153864554	Prv Phone: 5153864	554	Page:	1 of 2
Make/Model:	Meter	Serial Number:	EQ ld:	Fleet No:
JOHN DEERE 9570S	1706	H09570S730721	2829W	

Gen1- Retail

COMPLAINT:

1. SC ECU 2795.07

CORRECTION:

<u>PartNumber</u>

Customer complained of ECU code. Removed engine covers and tried to turn the turbo actuator. Found it to be stuck, Removed and replaced actuator. Calibrated actuator. Operated machine and tested.

****Your Service Technician was Todd Mayer

Thank you-

Description

We appreciate your business - Jared Sharr

RM100084	Actuator Reman	1.00	953.13	\$953,13	N		
<u>Miscellaneous</u>	Description	Quantity	Net Price	Extended Price	Taxed Ind		
SERVCALL01	SERVICE CALL-LOC 01	1.00	125.00	\$125.00	N		
Miscellaneous Charges:							
Service Supplies & Environmental Disposal					\$14.73		
Diagnostic Technol	ogy				\$10.00		

Quantity

Labor: \$283.23	Parts: \$953.13	OL&M: \$0.00	Misc: \$149.73	Sub-Total: \$	1,386.09
	\	Finance Information		Labor:	\$283.23
Customer PO No:		Type: Farm Plan	Auth No: 593886	Parts:	\$953.13
Tax Exempt No:	X	Merchant No: 3600009	8	OL&M:	\$0.00
Advisor: JARED SHARR	JARED SHARR	18	xxxx4703	Misc:	\$149.73
	7 (6.00.64	Bill Code: 120	- PARTS	Sales Tax:	\$21.55
		Credit Plan: 249	- PURCHASE	Total:	\$1,407.64

Net Price Extended Price Taxed Ind



Remittance Address: PO Box 575 Perry, IA 50220

Invoice To Account No: 8851	Deliver To:	SI	ERVICE II	VOICE	
ROGER CUSTER 1115 MCDUFFIE JEFFERSON IA 50129	ROGER CUSTER 1115 MCDUFFIE JEFFERSON IA 50129		Invoice Number: Invoice Date Location: Work Order Number: Payment Type:		1024606 10/31/2018 01 410136 Finance
Bus Phone: 5153868494 Prv Phone: 5153864554	Bus Phone: 51538684 Prv Phone: 51538645	• '	Page:		2 of 2
Make/Model:	Meter	Serial Number:	EQ ld:	Fleet No:	
JOHN DEERE 9570S	1706	H09570S730721	2829W	***************************************	

TERMS AND CONDITIONS

Received by:	Date: